

From: [REDACTED]
To: [Entertainment Licensing](#)
Subject: Re: PREM/05361/001 NYK Leeds 106 Burley Road - hearing additional information
Date: 29 July 2024 12:48:58

Hi Emma

Thank you.

See below and please ensure no personal information is provided. Please confirm that you have done this.

Thanks

[REDACTED]

Burley Rd is a main road leading to the city centre. It naturally carries with a higher level of background noise. The anticipated business for the late/ early hours of trading is expected through food courier services such as Uber, Food Hub, Eat etc. For convenience, cost and speed all the food courier services utilise pedal/ electric assisted bikes.

This does not mean it is a ‘free for all’ to the detriment of local residents. There are enough well established late night take aways in more suitable non-residential locations nearby. Kirkstall Road is the main thoroughfare to the city, [REDACTED] is quiet in the evening. The level of traffic on this part of [REDACTED] is minimal after midnight and so any increase in deliveries and customers is especially noticeable. This has caused significant disturbance to residents already when the owner committed a CRIMINAL OFFENCE for the past 7 months opening illegally after 11.

This is not correct and rather disingenuous. Very Few deliveries are made on bike late at night, all are made by car. Residents have not witnessed ANY cyclists/scooters delivering from the facility after 11 PM.

These generate no noise any no doors, engines and music system are present on them.

The only time residents have witnessed cyclists or scooters picking up orders has been in the daytime. No evidence is provided in the statement to back up the claim that it is cyclists and scooters delivering at night. As it doesn’t happen.

No vehicles will travel to the side road or even to the rear of the premises, as this is often more inconvenient for visitors.

Delivery drivers often play music, slam doors, use horns, speak on the phone with

loudspeakers on and generally create noise.

This is a bizarre claim in the statement. The business has zero power over this and it's untrue. Customers often prefer to park on [REDACTED] [REDACTED] to the takeaway, partly as delivery cars have taken up all the spaces outside the business but also because they want somewhere quiet to eat their food. Already there are regular late night customers who park outside bedroom windows at 12/1/2 AM. This will only increase as the business becomes more known and popular.

They park to the front of the premises which has on street car parking. These car parking spaces aren't utilised by any business during the late/ early hours of the day.

The business has no power to enforce the behaviour of delivery drivers, especially during busy periods. Residents use this area for parking.

This is totally and utterly untrue. There are constant examples of customers using [REDACTED], parking up and eating their food and then discarding the rubbish. Often these customers have their windows open and playing music, talking on their phones on loudspeaker, playing music, revving engines.

During our meeting it was acknowledge by [REDACTED] that local litter picks do work for other businesses and could work for NYK Leeds if implemented.

Despite this, the area is plagued with rubbish from this take away. Given the track record of this business residents have NO confidence in them to do the right thing. They have already been fined for breaching environmental enforcement notice. This says a lot about the operation of this business.

It was also acknowledge that there was no chicken smell during our visit and that the area was clean with no overflowing bins.

We assume that this visit wasn't undertaken at 1 AM when smells are unbearable? What time was this visit made, was frying taking place? Another disingenuous comment in a weak statement.

The reason the area was clean and no rubbish is because local residents have been doing it for months as the business has refused to, despite repeated requests to those working there.

We kindly request that the license is granted as the applicant has agreed to go over and beyond what the council require for a license agreement.

The applicant cannot go "over and beyond" with things it cannot control. It is the view of the residents that it is only as a result of applying for a late license that any effort is being made. The business cannot control the following:

- 1. The antics of customers generally**
- 2. The behaviours of delivery drivers, especially when busy**
- 3. Parking and eating food on [REDACTED], discarding rubbish, excessive noise, slamming of doors, headlights and engines of cars being left on as food consumed, general anti social behaviour**

4. **Customers on foot eating food outside the premises (often intoxicated) or sitting [REDACTED] [REDACTED] to the detriment of residents trying to sleep**
5. **Increased footfall from customers in the area talking loudly in the street at 1/2 AM to the extreme detriment of residents**

[REDACTED]

[REDACTED]

I have checked ...

I will need your response by 1pm so, we can redact and send this as additional information to the agent and governance so they can publish it.

Thanks

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[REDACTED]